

BUSINESS CONTINUITY

POLICIES

BUSINESS CONTINUITY PLAN

Identifies risks rated as short-term, limited, or long-term catastrophic events encompassing actions and personnel in the areas of Operations, Information Technology, Environmental Health and Safety and Emergency Response, as well as strategies to prevent or mitigate operational interruptions



CRISIS COMMUNICATIONS

Articulates the standard operating procedure and basic rules for managing and handling communications during an event



INFORMATION TECHNOLOGY

Global SAP system supporting all essential functions housed in a state-of-the-art data center that uses multiple backup systems and redundancies to protect and secure data

GLOBAL LOGISTICS AND PRODUCT SUPPLY

Seven Key Prevention and Mitigation Strategies



Manufacturing Capacity Buffer

The ability to produce 10 to 15 percent more product than is required by current market demand



Redundant Manufacturing Capacity

Ability to manufacture disposables at more than one site



Redundant Clean Rooms

Two ISO 8 Class 100,000 clean rooms in Lakewood and similar clean rooms in Northern Ireland, Japan, India and Vietnam



Multiple-Site Inventory Deployment

Distribution centers in multiple countries worldwide



Critical Spare Parts for Emergency Deployment

Life-critical kits, equipment and parts available for expedited emergency shipment worldwide 24/7 year-round



ISBT 128

Enhanced access to inventories throughout the world



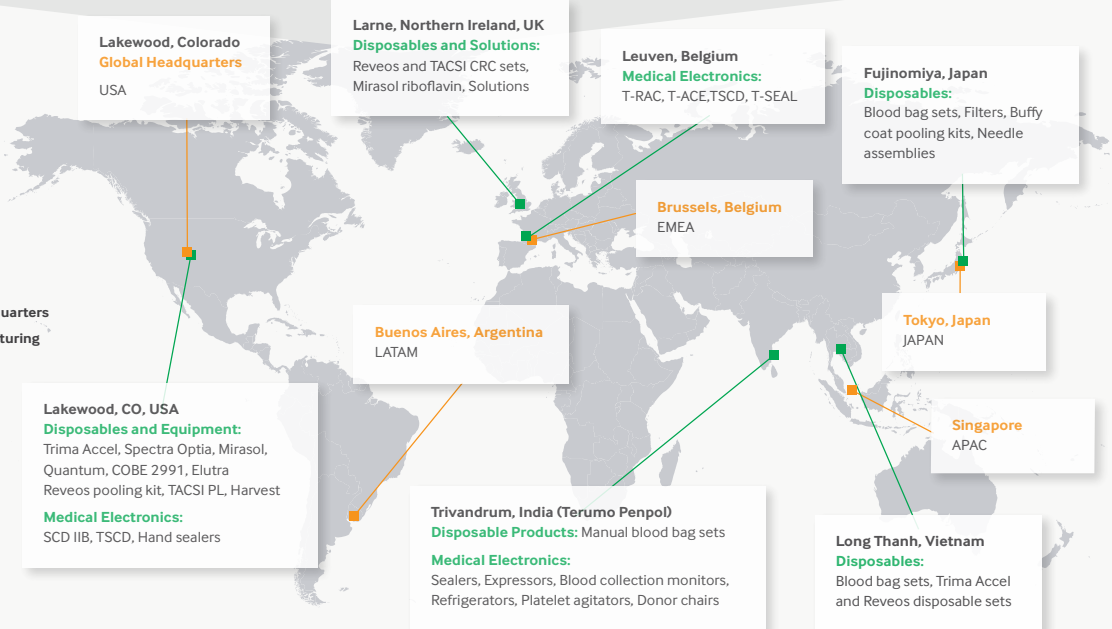
Facility Maintenance

Buildings and warehouses monitored 24/7 year-round; in addition, air handling to clean rooms is separate from other building systems, and emergency backup generators are in place in the event of a power disruption

PLANS

Business continuity plans are maintained for each of Terumo BCT's 5 regional headquarter locations and 6 manufacturing facilities

- Regional Headquarters
- Global Manufacturing



Each plan evaluates possible business threats relative to the region and mitigation plans to address those threats; multiple possible scenarios are considered within each plan including threats like a pandemic illness or a natural disaster



Training exercises and preparedness drills are conducted on an annual basis to ensure that Terumo BCT is ready to respond to, and recover from, both identified and unforeseen events in an efficient and effective manner

EDUCATION

Primary educational resources are available; these include:

